



# ASSESSMENT OF ORAL HEALTH-RELATED QUALITY OF LIFE USING NATURAL LANGUAGE UNDERSTANDING (NLU)

Jomana Awad<sup>1</sup>, Iheb Ben Naceur<sup>1</sup>, Mohamed Ahmeda<sup>2</sup>, Noha Barhom<sup>1</sup>, Faleh Tamimi <sup>1</sup>, Lamyia Anweigi<sup>1</sup> ¹ College of Dental Medicine, QU Health, Qatar University, Doha, 2713, Qatar <sup>2</sup> Sherborne Senior School, Doha, Qatar

## Background

- Natural language understanding (NLU) is a type of artificial intelligence technique that can mimic the qualitative text analysis performed by researchers and has the potential to automate this process (Guetterman, 2018)
- NLU might be a helpful tool for analysis of semistructured interviews; can provide an objective quantitative assessment of interviews in qualitative research
- Hypodontia is the congenital absence of fewer than six teeth (Dzemidzic et al., 2020)
- Hypodontia has a significant impact on patients' quality of life (QoL), particularly social and emotional well-being (Hobkirk et al., 1994)

## Theme identification using Al

- VOSviewer software was used to identify the clusters of keywords in the transcripts of the whole interview
- Patients were also asked to fill out an OHIP-49 questionnaire
- The results of the NLU analysis were then compared with the OHIP-49 scores and with the qualitative assessment of the traditional transcripts performed by an independent group of researchers blinded to the NLU analysis

## Statistical analysis

- Pearson's correlation coefficient r and correlation squared (R2) for continuous variables
- Friedman's test for comparison of emotions and sentiments across questions
- All statistical tests were done with SPSS V22

Ethical approval: Cork University Hospital Ethical Committee (2007-2010, ECM5 (9)).

## References

Guetterman TC. Augmenting Qualitative Text Analysis with Natural Language Processing: Methodological Study. JAMIA open. Dzemidzic V, Nakas E, Gagula I, Kozadra J, Tiro A. The Prevalence of Hypodontia and Hyperdontia in Orthodontic Patients. Acta

medica academica. 2020;49(1):51-6. Hobkirk, J. A., Goodman, J. R., & Jones, S. P. (1994, November). Presenting complaints and findings in a group of patients

attending a hypodontia clinic. British Dental Journal, 177(9), 337-339.

## Aim and Objectives

The objective of this study was to assess the impact of oral health conditions (i.e., hypodontia) on patients' quality of life using NLU and qualitative research methods.

## Methods

- Setting: Cork Dental School and Hospital, Ireland
- Population: 10 participants aged 16-25 years (five males and five females) suffering from hypodontia

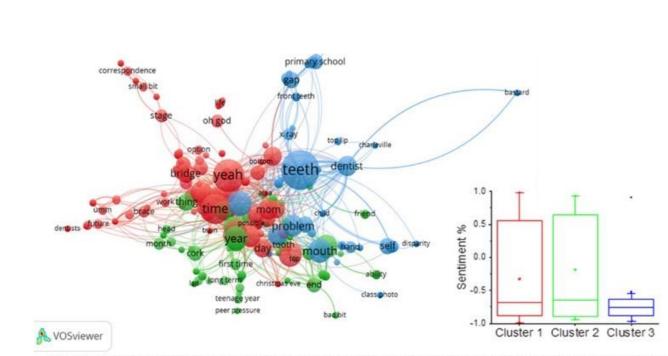
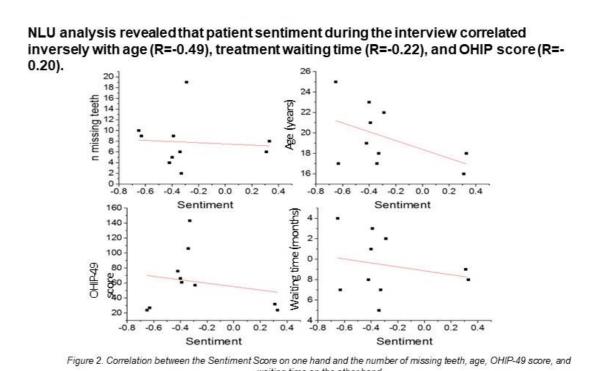


Figure 3. The Network Visualization Map, linking the keywords identified in the patients' transcripts. Three clusters of keywords were identified: cluster 1 (Red), cluster 2 (Green), cluster 3 (blue), and Box plots showing the average of keywords for each cluster.



#### Conclusions

NLU identified predominantly negative keyword sentiment towards hypodontia and mainly to the treatment length process. In conclusion, hypodontia impacts a patient's quality of life negatively and is mainly is concerned with its presentation and the complexity of the treatment. NLU could be a valuable tool qualitative research in dentistry.

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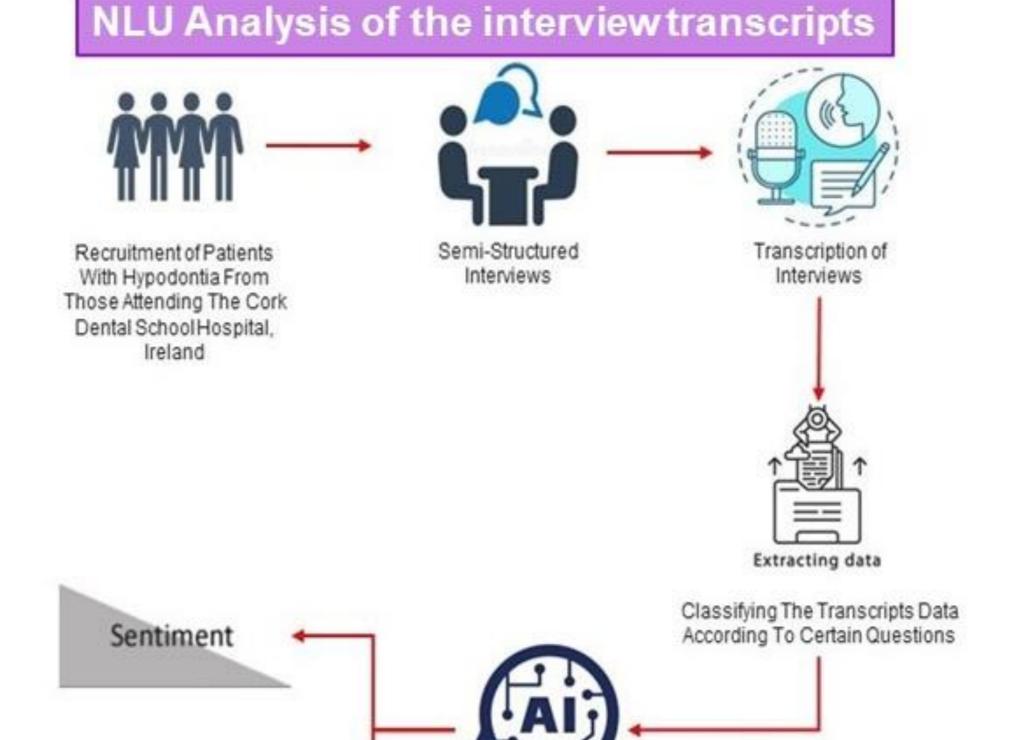


Figure 1. Flow chart of qualitative analysis to interview transcript using NLU.

Analyzation of transcripts

using IBM Watson Natural

Language Understanding

Text Analysis

### Results

NLU analysis of the interview transcripts showed a predominantly negative sentiment towards hypodontia and its management; 93.2 % of the entities identified by the NLU in the transcript were related to negative sentiment, while only 6.8 % had a positive sentiment

